

Emergency Response Services
(For ODJFS-Administered Waiver Programs)

Emergency Response Services (ERS) are in-home, 24-hour communication connection systems that enable a consumer at high risk of institutionalization to secure immediate assistance during a medical, physical, emotional, or environmental emergency. These services are available to individuals on the Ohio Home Care Waiver, Transitions MR/DD Waiver and the Transitions Carve-out Waiver. They can not be used to supplant routine supervision of consumers under the age of 18. Service definitions are included in OAC 5101:3-46-04, 5101:3-47-04, and 5101:3-50-04.

- **Providers of Emergency Response Services MUST:**
 - Be listed as the provider on the consumer’s approved All Services Plan;
 - Permit consumers to select from a variety of remote activation devices and assure that consumers have systems that meet their specific needs;
 - Assure that emergency response systems meet all applicable quality assurance/quality control industry standards and conduct monthly testing of emergency response systems to assure proper operation;
 - Provide consumers, their authorized representatives, and caregivers with initial and ongoing training/assistance regarding the use of the ERS system;
 - Assure that the installation includes seize line circuitry guaranteeing that the ERS system has priority over the telephone when the system is activated;
 - Operate an emergency response center that is staffed 24-hours-a-day, 365-days-a-year to receive and respond to emergency signals and assure that the emergency response center has back-up monitoring capacity to handle all monitoring functions and incoming emergency signals in the event the primary system malfunctions;
 - Assure that emergency response center staff respond to alarm messages within 60 seconds of receipt and furnish a replacement emergency response system or an activation device to the consumer within 24 hours of notification of a malfunction;
 - Maintain documentation as outlined in OAC 5101:3-46-04, 5101:3-47-04, and 5101:3-50-04.
 - Not bill for services in excess of what is approved on consumer’s All Services Plan.

Billing Codes

New Code	Rate	Description	Informational Modifiers	Pricing Modifiers
S5160	\$46.35	Emergency Response System; installation and testing	No Modifiers	No Modifiers
S5161	\$46.35	Emergency Response System; service fee, per month	No Modifiers	No Modifiers

This Fact Sheet only provides highlights. The complete rule should be read for details.

OAC Rule Cites: 5101:3-46-04, 5101:3-47-04, 5101:3-50-04, 5101:3-46-06, 5101:3-47-06, and 5101:3-50-06.

Websites: <http://jfs.ohio.gov/ohp> or www.carestar.com