

Emergency Response Services (ERS) are in-home, 24-hour communication connection systems that enable a consumer at high risk of institutionalization to secure immediate assistance during a medical, physical, emotional, or environmental emergency. These services are available to individuals on the Ohio Home Care Waiver, Transitions MR/DD Waiver and the Transitions Carve-out Waiver. They can not be used to supplant routine supervision of consumers under the age of 18. Service definitions are included in OAC 5101:3-46-04, 5101:3-47-04, and 5101:3-50-04.

- **Providers of Emergency Response Services MUST:**

- Be listed as the provider on the consumer's approved All Services Plan;
- Permit consumers to select from a variety of remote activation devices and assure that consumers have systems that meet their specific needs;
- Assure that emergency response systems meet all applicable quality assurance/quality control industry standards and conduct monthly testing of emergency response systems to assure proper operation;
- Provide consumers, their authorized representatives, and caregivers with initial and ongoing training/assistance regarding the use of the ERS system;
- Assure that the installation includes seize line circuitry guaranteeing that the ERS system has priority over the telephone when the system is activated;
- Operate an emergency response center that is staffed 24-hours-a-day, 365-days-a-year to receive and respond to emergency signals and assure that the emergency response center has back-up monitoring capacity to handle all monitoring functions and incoming emergency signals in the event the primary system malfunctions;
- Assure that emergency response center staff respond to alarm messages within 60 seconds of receipt and furnish a replacement emergency response system or an activation device to the consumer within 24 hours of notification of a malfunction;
- Maintain documentation as outlined in OAC 5101:3-46-04, 5101:3-47-04, and 5101:3-50-04.
- Not bill for services in excess of what is approved on consumer's All Services Plan.

Billing Codes

Old Code	New Code	Description	Informational Modifiers	Pricing Modifiers
Z8504	S5160	Emergency Response System; installation and testing	No Modifiers	No Modifiers
Z8503	S5161	Emergency Response System; service fee, per month	No Modifiers	No Modifiers

This Fact Sheet only provides highlights. The complete rule should be read for details.

OAC Rule Cites: 5101:3-46-04, 5101:3-47-04, 5101:3-50-04,
5101:3-46-06, 5101:3-47-06, and 5101:3-50-06.

Websites: <http://jfs.ohio.gov/ohp> or www.carestar.com

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5101:3-46-06, 5101:3-47-06, and 5101:3-50-06.

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